

FiberCast

NOTICE OF CUSTOMER'S RIGHTS CONCERNING CUSTOMER PROPRIETARY NETWORK INFORMATION ("CPNI"):

CPNI includes the Customer's Service selections, feature selections, demographic information, and usage data for the Services. CPNI does not include Customer's name and address. FiberCast has an obligation under federal law to protect the confidentiality of Customer's CPNI. By signing FiberCast Agreement, Customer authorizes FiberCast to record, maintain, modify, use, and exchange Customer's CPNI (i) to install and manage the Services, (ii) to enhance the benefits of Customer's existing Services, and (iii) to enhance FiberCast's ability to offer products and services tailored to Customer's needs, by determining whether additional local, long distance, data, CPE, Internet, wireless, TV, or other services would be of benefit to Customer. Customer may deny FiberCast's use of CPNI at any time by written notification to Customer Services, FiberCast Corporation, PO Box 102, East Derry NH 03041. Customer's approval or denial will be effective until revoked. Denial will not affect the provision, management, or quality of Services that Customer receives from FiberCast. Customer is under no obligation regarding new Services unless Customer explicitly agrees to accept them. Customer shall indemnify and hold harmless FiberCast from any and all liability resulting from FiberCast's authorized use of Customer's CPNI.